

## **Cases referred to independent Mediators through Integrated Mediation Office from 01/01/2025 to 31/12/2025**

In 2025, a total of 252 cases have been referred to mediators by the IMO. As at 31 December 2025, mediation has been conducted and completed in 151 cases, of which 110 have been settled after mediation. The success rate, based on cases completed through mediation, is 73%. The duration between the date of appointing mediator to the date of completion of the whole mediation process, on average, is 121 days.

Over average, it took 10 hours to reach a full agreement, 9 hours to reach a partial agreement and 7 hours to reach no agreement.

Regarding the cost of mediated cases, it was, on average HK\$9,200 per case / HK\$1,000 per hour for a case with full agreement; HK\$13,300 per case / HK\$1,400 per hour for a case with partial agreement and HK\$8,700 per case / HK\$1,300 per hour for a case without agreement.

According to the record kept by IMO, 40% of cases appointed mediators from NGOs for family mediation. These NGOs would provide mediation service with concession rate to the parties with financial difficulty.

Cases referred to independent Mediators through  
Integrated Mediation Office

(From 01/01/2025 to 31/12/2025)

Level of agreement reached	Number of cases (%)	Average Time spent on Mediation per case(hour)	Average Cost of Mediation per case (HK\$)
Cases with Full agreement	98 (65%)	10	\$9,200 per case/ \$1,000 per hour
Cases with Partial agreement	12 (8%)	9	\$13,300 per case/ \$1,400 per hour
<b>Total number of cases with full/partial agreement</b>	<b>110 (73%)</b>	-	-
Cases with No agreement	41 (27%)	7	\$8,700 per case/ \$1,300 per hour
Sub-total (Cases with Mediation)		151	
Cases settled/ withdrawn/ discontinued without mediation		41	
Others (e.g. result pending, etc)		60	
Total:		252	
Duration of the Whole Mediation Process (days) <sup>v</sup>		121	

<sup>v</sup> It refers to the average duration between the date of appointing mediator to the date of completion of the whole mediation process (in days); and it is arrived by having the total number of days reported for the mediation process, divided by the number of cases with duration reported over that year.