

## **Cases referred to independent Mediators through Integrated Mediation Office (West Kowloon) from 01/01/2025 to 31/12/2025**

In 2025, a total of 292 cases have been referred to mediators by the IMO(WK). As at 31 December 2025, out of the mediated cases, 47% had resulted in agreements. 53% of the mediated cases did not lead to any agreement. However, out of the mediated cases without any agreement, 45 cases eventually disposed of within 6 months. In addition, 18 cases did not go through mediation because parties could settle or round up their cases by direct negotiation after enquiry/consultation with the IMO(WK). Ultimately, the overall settlement rate is 65%.

The duration between the date of appointing mediator to the date of completion of the whole mediation process, on average, is 34 days.

Out of the mediated cases, it took, on the average, 4 hours to reach a full agreement, 5 hours to reach a partial agreement and 3 hours to reach no agreement.

The mediators enlisted onto the panel of IMO(WK) provided mediation services for the case parties on a pro-bono basis.

Cases referred to independent Mediators through Integrated Mediation Office (West Kowloon) (From 01/01/2025 to 31/12/2025)		
Level of agreement reached	Number of cases (%)	Average Time spent on Mediation per case (hour)
Cases with Full agreement	132 (45%)	4
Cases with Partial agreement	5 (2%)	5
Total number of cases with full/partial agreement	137 (47%)	-
Cases with No agreement	155 (53%)	3
Sub-total: (Cases with Mediation)	292	
Cases not settled through mediation but disposed of within 6 months	45	
Total number of cases with settlement (rate) <sup>#</sup>	182 (62%)	
Cases settled without mediation*	18	
<b>Overall settlement rate</b>	<b>200 (65%)</b>	
Others (e.g. result pending, etc.)	0	
Total:	310	
Duration of the Whole Mediation Process (days) <sup>v</sup>	34	

# It is measured by adding the number of cases with settlement (full or partial) by mediation and those not settling through mediation but disposed of within 6 months afterwards, divided by the total number of cases with mediation over that relevant period.

\* Amongst the cases handled in 2025, 18 cases were settled by direct negotiation after enquiry/consultation with the IMO(WK) without mediation.

<sup>v</sup> It refers to the average duration between the date of appointing mediator to the date of completion of the whole mediation process (in days); and it is arrived by having the total number of days reported for the mediation process, divided by the number of cases with duration reported over that relevant period.